

COMPANY PROFILE Capabilities and Projects 2025



About Us

Norm General Contracting is a professional construction, a leading regional construction and contracting company that provides a broad range of residential and commercial in construction projects.

Norm has a fully-staffed, permanent office in Abu Dhabi, United Arab Emirates.

The Company is committed to working with various clients and meeting deadlines specifically On-Time in numerous types of construction projects.

Projects are built it and delivered by highly competent and experienced engineering and administrative staff.

Over the years, the Company has proven its ability to mobilize materials, equipment, logistics and skilled labor with outstanding performance in any of its projects in the United Arab Emirates.

Each project is treated with high-level management attention, proficient job-site staffing and top of the line equipment as good reputation serves as one of the Company's driving life-force.

The Company enjoins the UAE in its pursuit of further development and modernization in various construction opportunities and activities available.



Corporate Values

• Mission

Provide superior Construction and Interior Designing services that meet and exceed customer expectations. We achieve this through use of a skilled and properly equipped work force directed by experienced management personnel using modern construction techniques and contemporary yet affordable enterprise management software systems.

• <u>Values</u>

Safe and compliant operations focused on zero incidents and injuries Assured customer satisfaction in all aspects of management and operational support Reduced total cost of ownership through intelligent maintenance planning and support Diligent pursuit of excellence in all aspects of maintenance operations Create a learning organization that constantly integrates knowledge, research and experience.



Director's Message

We have designed Norm General Contracting Company around Four key platforms:

- General construction
- Electrical & Mechanical Contracting
- Interior Design & Fit-out

Offering our customers an experienced, in-place, ready-to-go capability throughout the United Arab Emirates. The quality and affordability of our products make us an essential provider. The professionals within our organization make us an essential partner.

We continually align our activities, including vital services and internal systems, to meet customer needs in an environment of increased price competition, greater audit scrutiny and preference for fixed-price contracts.

As you review this list of ongoing company projects you'll notice references to repeat business, high past performance ratings and our customers' preference to team with us early in the procurement process – all indicators that the Norm team is best-suited to help your company win upcoming business. Please keep us in mind and let us show you what we can do.

Ali Alward Managing Director



• How We Are Different

With a Middle East wide presence, Norm General Contracting can deliver services on a sole supply or regional basis. Our objective is always to deliver customer satisfaction whilst participating in client's commercial target achievements. Our company is in the business of satisfying client's needs with single, unified, all-inclusive complete service solutions. We list below some or our key strengths for successful execution of projects:

• Capabilities

Norm General Contracting serves client on a wide array of issues, regardless of industry sector. Our capabilities have been developed through years of experience providing support solutions for the most difficult.

• Local knowledge

Extensive experience and capability in managing various projects locally, the technically qualified staff and detailed knowledge required to successfully develop and implement various projects. Our staff members proposed to engage in a given project are carefully selected based on their maturity, experience, knowledge and ability to effectively communicate and interact with our customers.



• <u>Technical Abilities:</u>

A resource of highly qualified professionals unsurpassed in its depth of experience and knowledge. Such experience substantially sensitizes our team to the vigorous demands of the institutional and environmental demands.

<u>Team approvals:</u>

Our approach to various projects focuses on working closely with the client and the staff using the facility to ensure the delivery effectiveness of the proposed services.

• Quality Control:

Quality Control is a carefully monitored by high-standards, by our specialized people in the various construction and related services requirements.

• Health & Safety:

Our primary focus is to protect our business partners (Clients & Suppliers), our staff and the environment. At Norm we utilize specialist environmental health and safety personals, guided by local and internationally recognized laws and legislation, and developed in our policies. Thus are regularly communicated through training programs to our entire team. Random specialist audits at the work place subsequently ensure absolute compliance.



Services

1) Construction

- Concrete Structure
- Steel Structure
- MEP Works
- Roads & Walkway
- Water Supply & Drainage

2) Interior Design & Fit out

- Offices fit out
- Space planning
- Renovation
- F&B Retail
- Furniture

3) <u>Design</u>

- Preparing & reviewing architectural designs
- Shop drawings 2D
- Perspective & 3D
- Consolidation & optimization of the panel of the suppliers
- Construction method statements





Project Procedures

- Initiation
- Planning & Approvals
- Execution
- Operations guideline approvals
- Monitoring and the final
- Handover & final inspections

Point of Contact

Engr. Ali Alward – Managing Director P.O Box 27253 Abu Dhabi, UAE Contact No. : +971 2-622-0781 E-mail: info@norm.ae





Quality and Performance

Key Performance Indicators (KPI)

Performance measurement is a fundamental principle of management for Norm General Contracting. We see measurement of performance as very important because it identifies current performance gaps between current and desired performance and provides us with an indication of progress towards closing performance gaps. By using carefully selected key performance indicators we identify precisely where to take action to improve performance.

The construction process is made up of several key performance elements. All elements are required to complete our supply chain. Execution of maintenance is addressed through these elements which are an integral part of our Reliability Process:

• Manpower

We use highly trained, experienced professionals in the fields of MEP & Civil, Interior Designing and Fitout, and to all services catered by Norm company.

Teams of expert technicians equipped with the tools and experience to perform construction, operation, and repair.

Team members are schooled on the use of good communication skills. Our personnel communicate in multiple languages to include English, Arabic, Hindu and Tagalog.

Disciplined & polite team of professional technicians.



Cost Control

• Cost/ Budget Allocation & Purchasing

Our purchasing department provides three (3) quotations for all material and parts requirements The Construction Manager approves quotations based on a combination of price and urgency of need.

Quality & Speed of Response

Quality starts in planning and preparation. Included is the description of the job time table, manpower allocation and the materials or equipment needed The team follows specific job procedures and is closely monitored by site supervisors Materials for use are inspected and approved by the site supervisor Final inspection and testing is done by site supervisor before the handover to the client

<u>Health Sanitation & Safety</u>

Safety first is our core motto so we regularly train our maintenance team on topical safety subjects We have a team of uniformed technicians deployed at the site

Our team is aware of the safety for both themselves and client property

It is our practice to clear and clean work areas before, during and after job execution

We always maintain strict compliance with all hazardous materials handling, use and disposal requirements.



Clients













Tourism Investment Assets L.L.C



hía hotel assets للأحول الفندقية



ARCHITECTS AND ENGINEERS



AN ESG COMPANY





Clients



























NORM TEAM



Projects



• VD45.2 - ADNEC Entry Pods Cafe

Client: Abu Dhabi National Exhibitions Company (ADNEC) Consultant: SEREX INTERNATIONAL CONSULTANTS Employer: ABU DHABI EXHIBITIONS COMPANY

Project Objectives and Scope of Work:

• The upgradation of the existing areas is to do fit out works for the entry Pod's in six different location





• SBY05 – STAFF ACCOMMODATION

Client: HOTEL INVESTMENT ASSETS (HIA) Consultant: SEREX INTERNATIONAL CONSULTANTS Employer: ABU DHABI EXHIBITIONS COMPANY

Project Objectives and Scope of Work:

• The scope of work will involve assessment of site and soil investigation report, structural design, detailed drawing, site preparation, sub-structure works, superstructure works, finishing works and related MEP works.







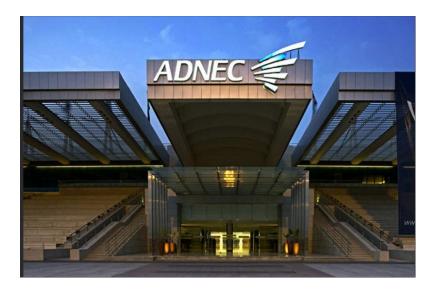


VD40 – ADNEC DIGITAL MEDIA SITES

Client: ABU DHABI NATIONAL EXHIBITIONS COMPANY (ADNEC) Consultant: SEREX INTERNATIONAL CONSULTANTS Employer: ABU DHABI EXHIBITIONS COMPANY

Project Objectives and Scope of Work:

 The scope of work is to Allow for design Screens Supports Structure Design, fabrication, and installation testing commissioning with required Electrical and Civil work in VD40 -ADNEC media project.







• SBY-04-DIRS Repairs and Maintenance Project

Sir Bani Yas Island is part of the Al Gharbia region of the United Arab Emirates and is protected wildlife sanctuary just off the coast of Abu Dhabi, founded by His Highness Sheikh Zayd bin Sultan Al Nahyan.

The property has been designed as an ultra all inclusive 5 star hotel resort. All guest accommodation, services and F&B outlets have been filled out to a high standard generally commensurate with a 5 star hotel.

Project Objectives and Scope of Work:

- Removal of existing roof insulation and waterproof of Back of House / Staff offices and replace with new insulation and waterproofing.
- Remove of existing water proof at Gym and re apply of new waterproof system.
- Waterproof repair work at Main Building roof level due to leakage faced rain fall.
- Proper penetration of MEP services.
- Supply and replace of CAT ladders in aluminum.
- Remove existing paint and apply new weather proof paint at Gym and Spa area .
- Remove and replace the rusted tensile structure anchors/membrane plate with SS 316L and A4 bolts for membrane plates.
- Dismantle barista shades and construct different barasti shades.
- Construction of new canopy by dismantling damaged canopy structures.
- .Sand stone paving work.
- Replacement of the VRF system for Water Sport Center & Conference Hall.
- Replacement of the AHU, FAHU, Extract fan and Make-up fan with all GI duct, power connection and valve package along with all related accessories for the Gym and kids club building.
- Replacement of the GI duct with aluminum cladding for the BOH at the roof floor.
- Replacement the power connection for the FCU's at plant room in roof floor for BOH.
- Replacement the steel foundation of the MEP equipment at the roof floor in BOH.
- DC clip for the lightning protection system to be replaced.
- Fire fighting pipes in the roof of the Gym area need to replaced.
- Cable tray in the roof of the Gym area to be replaced.
- Paint of the LPG pipes at the roof of the main building.
- Reroute of the Extract and fresh air duct of the main building.
- Rearrangement of the power cable and wires.
- Rusted and not working Sprinklers head to be replaced in the main building with new one.
- Damaged cladding for the chilled water pipes to be replaced.
- Replacement of the three electrical capacitor banks.
- Outdoor AC unit steel support to be replaced.



Sir Baniyas Desert Island Resort, Al Gharbia region of the United Arab Emirates

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LANDSCAPE ENHANCEMENT AT SIR BANI YAS ISLAND, ABU DHABI, UAE

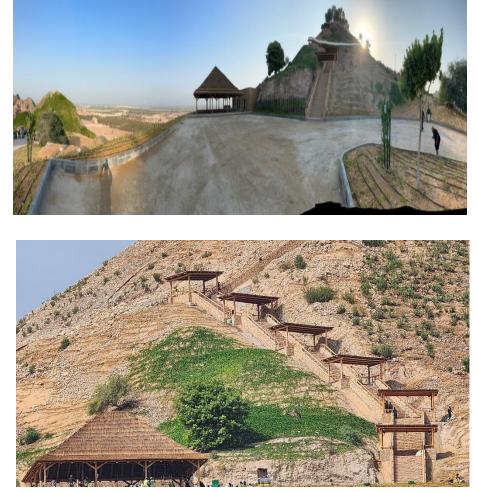
Consultant: Main Contractor: ACE International Consultant Engineering Gulf Dunes & Agricultural Services

Scope of Work:

- Pathways with Barasti shade through to the mountain.
- Open Enclosures (Gazeb0) complete with all surfaces.
- Prepare design, supply and install in Ancillary building include kitchen and toilet.
- Design, supply and install all MEP utilities (electrical power, drainage system, rain water system, water supply system, irrigation system and AC system).









QAS-08 AL FALAJ RESTAURANT OUTOOR SEATING AREA

Client: QASR AL SARAB DESERT RESORT by: ANANTARA Consultant: SEREX INTERNATIONAL CONSULTANTS

- The project is related to prepare design for open to sky restaurant with kitchen and furniture at Qasr Al Sarab Desert.
- Design, supply and install two stages in the open area of the Qasr Al Sarab Desert with the area of 800 sqm.
- Design, supply and install led light complete with dimming control system.









<u>RECEPTION BUILDING RENOVATION</u>

Client: TOURISM INVESTMENT ASSETS LLC Consultant: SEREX INTERNATIONAL CONSULTANTS Employer: ABU DHABI EXHIBITIONS COMPANY

Project Objectives and Scope of Work:

- The project is related to renovation and fit out of main entrance building (arrival gate) of Anantara Sir Bani Yas Island Resort that located in the mainland of Sir Bani Yas Island and departure building that located in the island.
- Fully renovation of two building and added fit out works according to new interior design that prepare by us and approved by client.
- Prepare MEP design and exclusion with fully complied with client requirement and marine rates.
- Design, supply and install furniture include sanitary ware.









QASR AL SARAB DESERT RESORT

The Qasr Al Sarab Hotel is located approximately 200km to the south of Abu Dhabi City in the Western Region of the Emirate of Abu Dhabi.

As the success of Qasr Al Sarab Hotel continues it plans to enhance the experience of the Visitors who are arriving, in order to provide an additional attraction to the venue as per approved design drawings.

Scope of Services:

The Sustainability Centre compromises of the following;

A. Sustainability Centre

- Pathways, Parking with Barasti Shade.
- Open Animal Enclosures (Gazelle, Oryx, Camel, Ostrich) with fencing & Barasti shades. Misting system to Ostrich enclosure.
- Entrance Block compromising of Entrance Lobby, waiting lounge, commercial outlet, F&B refreshment area, Spill out zone, Display corridor, BOH office with meeting room, Toilets etc..
- Falconry building with glass façade for observation and Barasti screen cladding to the exterior (accommodating Hotel & Guest Falcons).
- Falaj layout acting as a water feature.
- Raised viewing deck/ Gazebo with Sandstorm screens.
- Oasis for wild animal drinking.
- Landscape lighting throughout.

B. Hydroponics System

- The greenhouse consists of Pipe & pillow system.
- Complete structure with systems compromising of water tanks, cooling pads, split A/C, inbuilt pumps, control panel etc.

C. Nursery

- New shade structure 40m x 30m.
- Irrigation system to the area, with different zones for area in sun and those to be in shade.
- Misting system (for 25% of the total area).







QASR AL SARAB DESERT RESORT

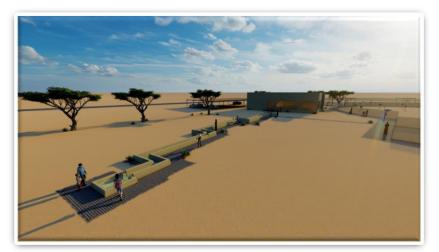
D. Stables

- Provision of Barasti shade elements over open space in the stable courtyards.
- Misting system to fog stable areas to reduce ambient temperature.
- Upgradation of the existing internal well feature.
- Provision of tress to the entrance areas.
- Provision of landscape lighting, irrigation and signage.

E. Saluki Dog Kennels

- New structure with separate kennels and Bathrooms for Hotel & Guest dogs
- Separate garden space for each kennels with trees and Barasti shades.
- Galvanized fencing with Barasti screen cover on both sides and lockable gates.









GRANDIOSE HYPERMARKET - DUBAI

Grandiose is a premier quality food & grocery retailer that delivers a memorable multisensory experience and best in class service in a unique grocery shopping environment.

Our customers' needs are what runs the business, from the common, basic, fast moving items represented by top brands within the region to providing a whole new exciting range of gourmet and diet specific products from all over the world.

Scope of Services:

- The scope of works is design & engineering, Supply, Installation, testing and Commissioning of all MEP works in accordance with Authorities requirements, and not limited to DEWA, Dubai Civil defense, DDA, SIRA, DM requirement... etc.
- All works done as per contract documents and approved samples as per Project Owner/ Engineer shall comply with Authorities, Engineer/Project Owner approval.
- The necessary liaison with the related third party, civil defense, local Authorities/ Departments and carried out the full MEP work.
- Making good and remedying of any defective works during the Contract period and Defects Liability Period.







• SPORTS HALL – AL AIN

The project is related to UAE-JUI JITSU FEDERATION contain two floors, each floor had wide Game hall with all the facilities, management office steam room, sauna and toilets.

The building built up area 4,500 square meter attached with services block and chillers yard.

Scope of Works:

Supply, Installation of Interior Fit-Out Works:

- Scope of work was to Supply and Install Civil Works
- Construction work includes the following items;
 - interior walls,
 - plastering,
 - Electrical Installation,
 - Flooring,
 - Decoration,
 - Lighting,
 - Mechanical installations,
 - Furnishings
 - Any other improvements made to the interior of premises.





EGGS & SOLDIERS – ABU DHABI

This project was related to fit out work including a full MEP works and interior design at Abu Dhabi Mall, Abu Dhabi, UAE.

Eggs & Soldiers is the Middle East home of natural & eco-friendly products for Mum, Baby & Toddler. From cloth diapers to cosleepers, baby wearing carriers to organic skin care, sustainable toys to reusable food ware. We have all your chemical-free options covered.





• GOLDEN ORCHID SHOP

This project was related to fit out work including a full MEP works and interior design at Yas Mall, Abu Dhabi, UAE.





MUSSAFAH WORKSHOP

This project was related to fit out work including a full Civil and MEP works at Mussafah, Abu Dhabi, UAE.

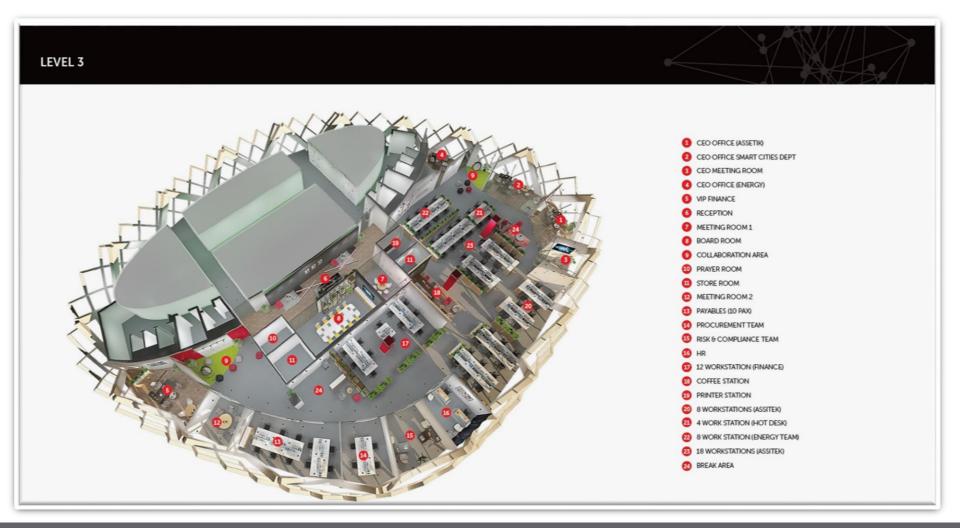






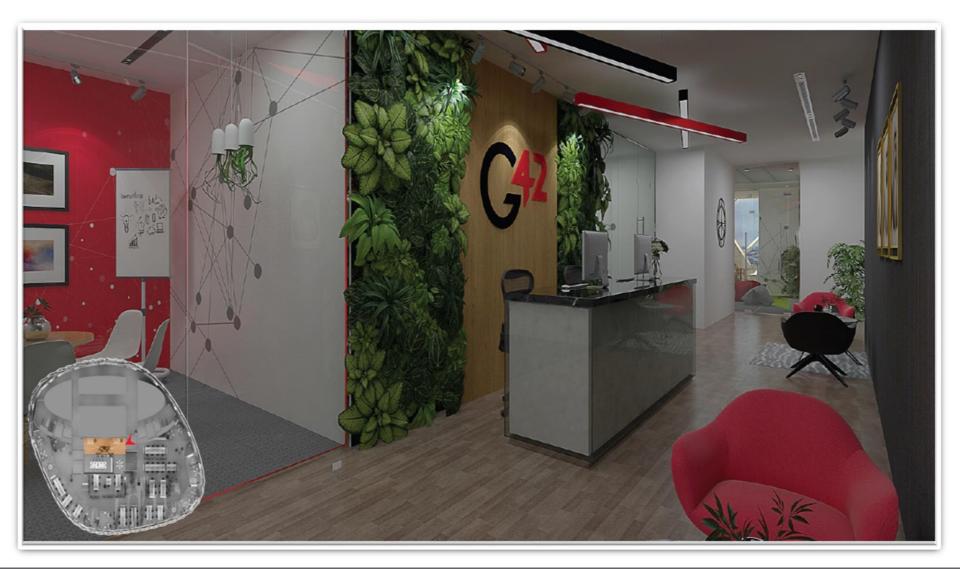
<u>CAPITAL GATE G42 OFFICE LEVEL 3</u>

This project was related to fit out work including a full MEP works and interior design at Capital Gate Tower, Office Level 3.



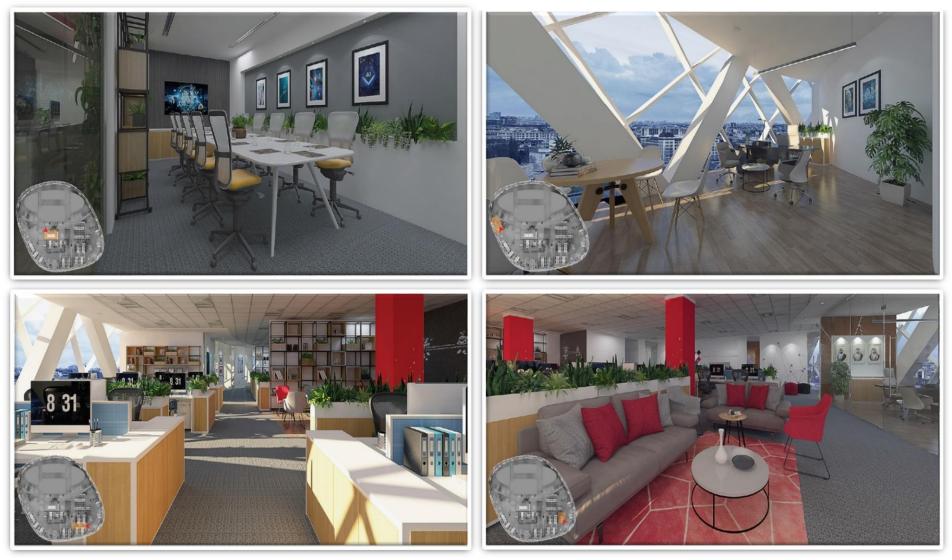


<u>CAPITAL GATE G42 OFFICE LEVEL 3</u>





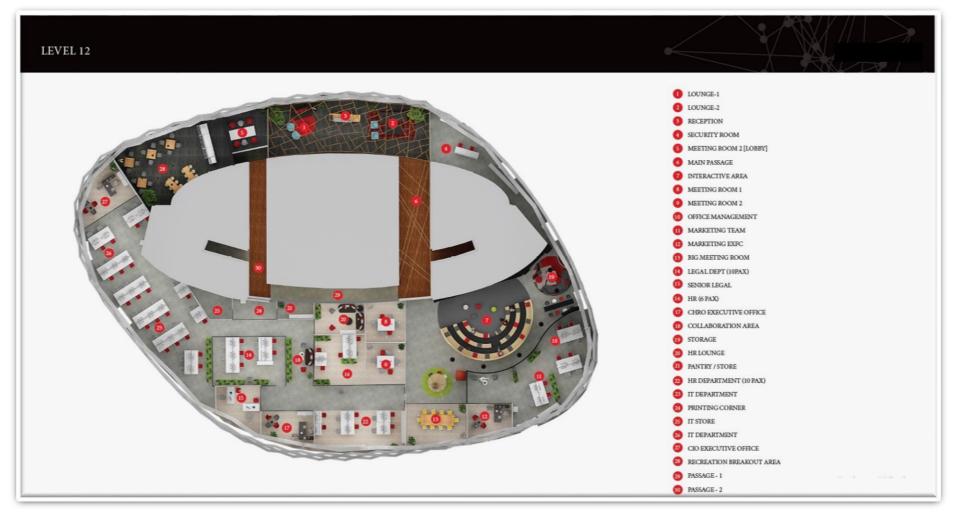
• CAPITAL GATE G42 OFFICE LEVEL 3





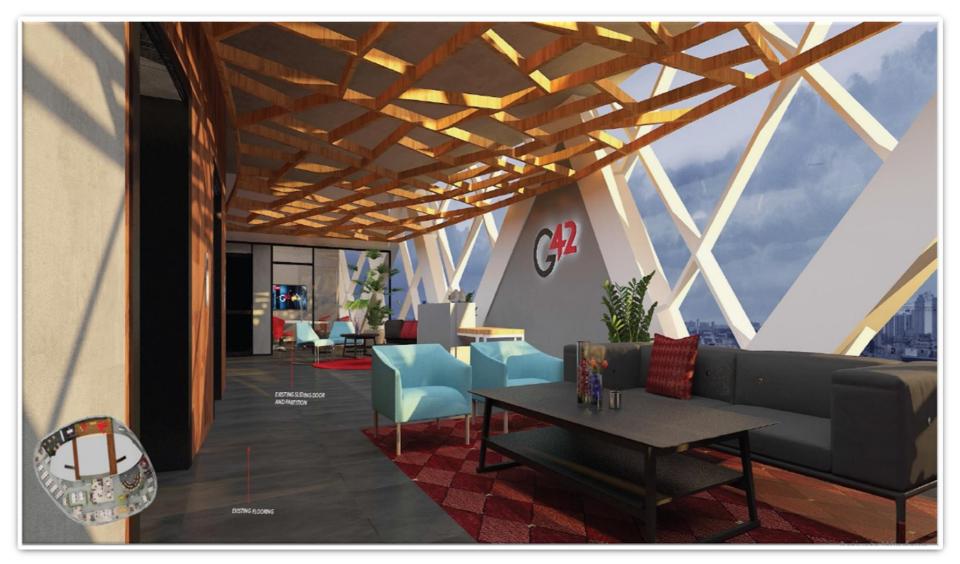
<u>CAPITAL GATE G42 OFFICE LEVEL 12</u>

This project was related to fit out work including a full MEP works and interior design at Capital Gate Tower, Office Level 12.



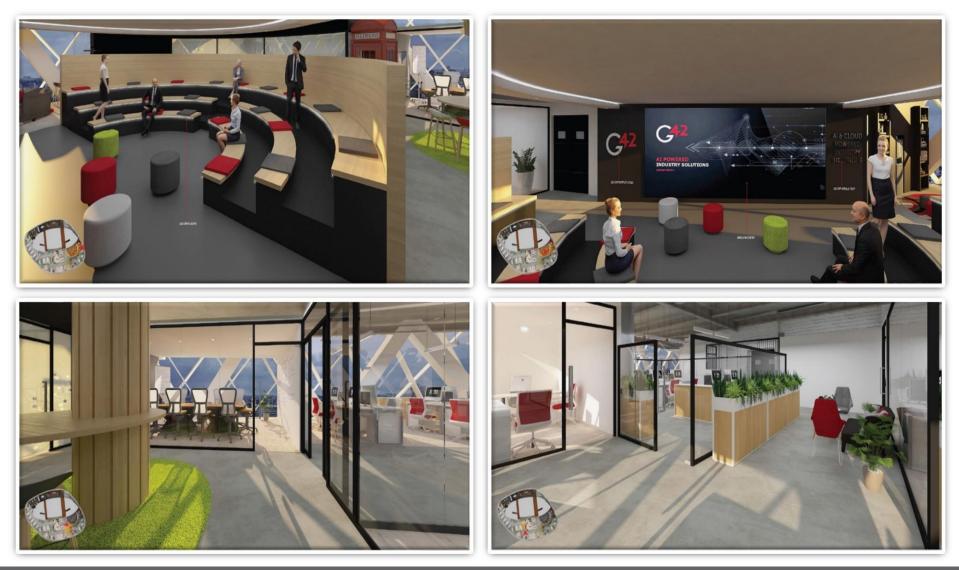


• CAPITAL GATE G42 OFFICE LEVEL 12





• CAPITAL GATE G42 OFFICE LEVEL 12

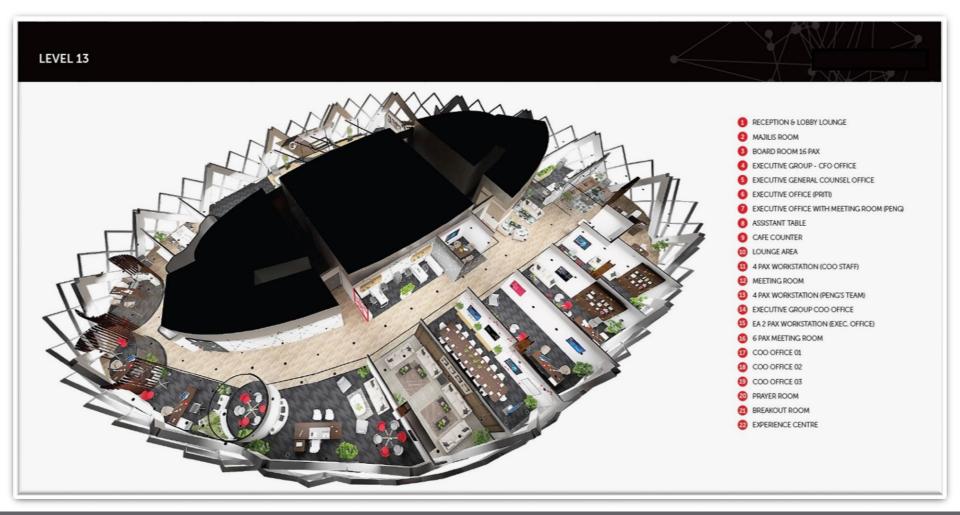


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<u>CAPITAL GATE G42 OFFICE LEVEL 13</u>

This project was related to fit out work including a full MEP works and interior design at Capital Gate Tower, Office Level 13.





• CAPITAL GATE G42 OFFICE LEVEL 13





• CAPITAL GATE G42 OFFICE LEVEL 13

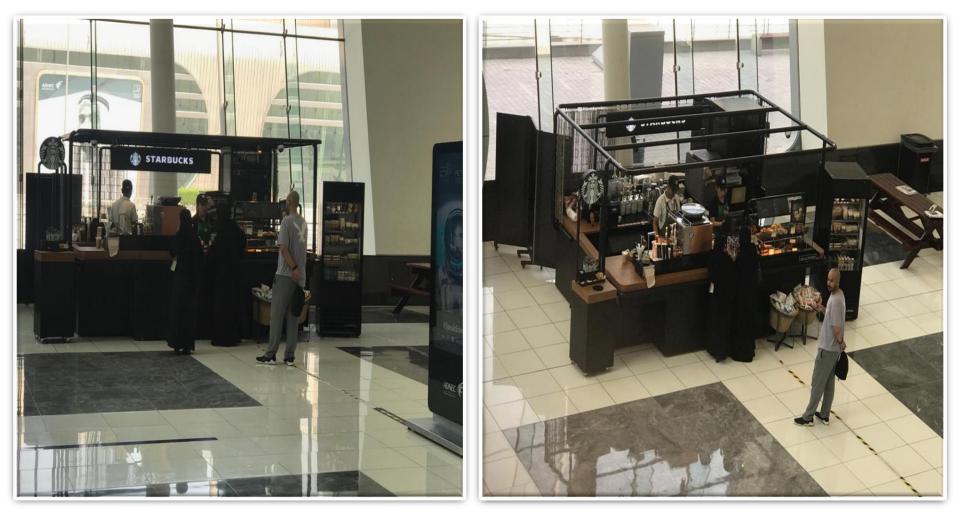


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• **STARBUCKS UTILITIES**

This project was related to complete MEP works at Abu Dhabi National Exhibition Center.

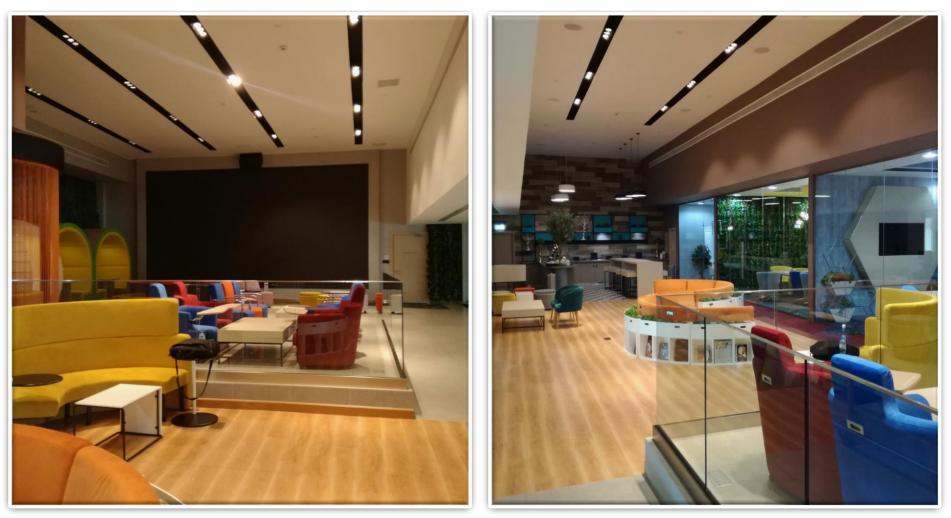


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<u>THE HIVE & JIMMY B PROJECT ADNEC</u>

This project is to develop a new, rentable event/ meeting space. Including a full MEP works, fit out and interior design at ADNEC





<u>THE HIVE & JIMMY B PROJECT ADNEC</u>

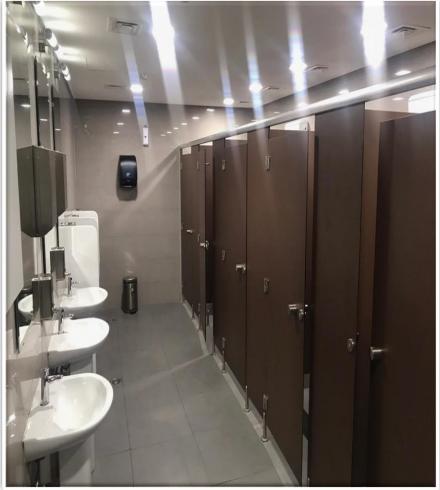




EXTERNAL CONTRACTOR'S TOILETS

This project was related to complete a full MEP works at Abu Dhabi National Exhibition Center.





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GRAPHIC ROOM PROJECT ADNEC

This project was related to fit-out work and MEP at ground floor of the car park building A at Abu Dhabi National Exhibition Center sector W59-1 plot C1 Abu Dhabi.





• **GRAPHIC ROOM PROJECT ADNEC**

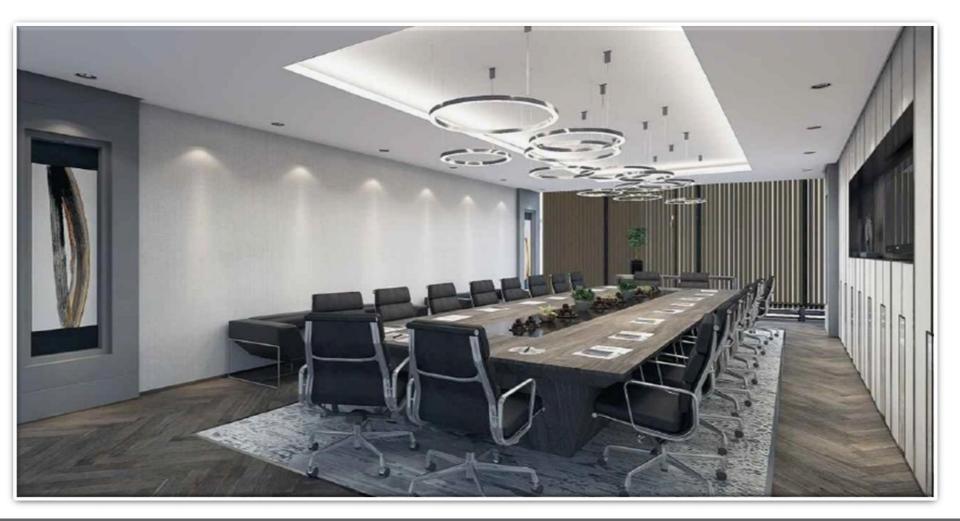


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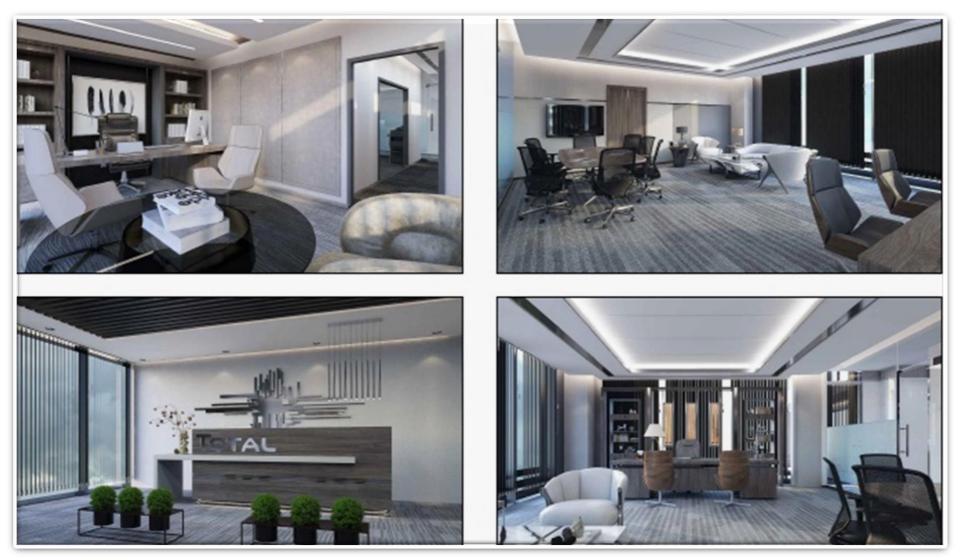
TOTAL HEADQUARTER OFFICES TOWER FIT-OUT

This project was related to complete a full MEP works, interior design and fit-out work at 11th floor Abu Dhabi Mall.





TOTAL HEADQUARTER OFFICES TOWER FIT-OUT





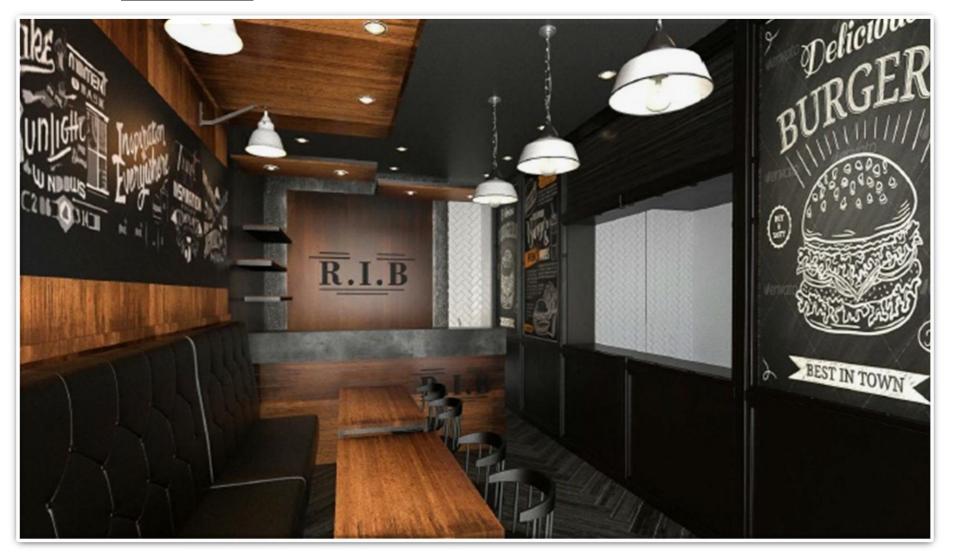
<u>RIB RESTAURANT</u>

This project was related to complete a full MEP works, interior design and fit-out work.





<u>RIB RESTAURANT</u>





SOURCE & KAFEA UTILITIES PROJECT

This project was related to complete a full MEP works at Abu Dhabi National Exhibition Center.





• SOURCE & KAFEA UTILITIES PROJECT



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• PRIVATE VILLA - ABU DHABI, UAE



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<u>CAFETERIA MEDIA CITY – ABU DHABI, UAE</u>

This project was related to complete MEP works, Fit out and interior deign at Abu Dhabi Media.





Sector: Museum / Conservation Management Location: Al Ain

Sheikh Zayed Palace Museum

Al Ain Palace Museum or Sheikh Zayed Palace Museum was the palace of HH the late Sheikh Zayed Bin Sultan Al Nahyan and was built in 1937. The palace, which has since been converted into a museum strives to maintain the look and feel of the past and does considerable justice to the intention. This was the residence of the ruler and his family and the museum contains much information to educate us about the family tree and its history.

Several residential quarters are on display. The palace consists of many courtyards, each for specific purposes such as wards for guests, children's housing, meeting rooms or 'majlis' for the local and foreign visitors to the palace.

Scope of Services

- · Evaluation and assessment of existing MEP services.
- Identification of main threat of deterioration caused by existing MEP installation.
- · Observation of major problems on existing MEP installations.
- Recommendations for the necessary modifications to existing system to overcome all observed problems
- Detailed MEP design drawings and calculations for the remedial works and rehabilitation of HVAC, Plumbing, Storm water, Electrical and security systems in addition to life safety systems.







Sector: Industrial Location: Abu Dhabi

IGG Production / Maintenance Facility

IGG International Golden Group, Advanced Industries which based in Tawazun Industrial Park (TIP). With the objective of expanding IGG's position as a promi-nent role-player in the ongoing development of Abu Dhabi's defence industrial capability.

IGG intends to build a new production and maintenance facility at Tawazun Industrial Park TIP with an approximate built up area of 35,000 Square meter.

The Facility includes 3 story administration building, Mosque, Integration facility, multi-purpose light and heavy industry workshops, Naval application facility, Heavy equipment and spare parts warehouses.

The service facilities includes, Chiller yard, Substation, Compressed air network, painting workshop ...etc.

Scope of Services

Scope of service includes detailed design for following disciplines:

- Lighting and small power - MV/LV power distribution

- Telecommunication systems / Security and access control systems
- Fire detection and voice evacuation
- Fire-fighting systems
- HVAC system
- Drainage and water supply system
- Compressed air network
- Storm water system
- Landscape and irrigation systems





Sector: Commercial Location: Dubai

Ministry of Education

Emirates Real Estate Corp. "EREC" owns and operates the Ministry of Education "MOE" buildings and facilities at Al Qussais area in Dubai.

The building occupants experienced some difficulties and feels non comfortable with the HVAC system and several complaints rose to EREC regarding insufficient cooling.

Ministry of Education building is a G+5 building, served with HVAC system through adjacent service block housing the main equipment (chillers, pumps ... etc.) this system is also supplying air conditioning to other three adjacent buildings (Ministry of Education Building, Activities Building, and Ministry of Justice building).

Scope of Services

Scope of service for this project includes:

- Site survey to make as built drawings for the existing HVAC system equip-ment and installations.
- · Technical detailed analysis of existing HVAC system.
- Heat load calculation to verify system capacity
- · Suggest technical solutions for effective operation of the existing system.
- Provide technical suggestions to enhance the system efficiency and operation.
- Recommend technical suggestions with minimum rearrangement on the existing system or any other requirements for enhanced system performance.
- Building Management System "BMS" Scope:
- Study with recommendations for the existing BMS system for the Ministry of education, Ministry of Labour & Social Affairs and Ministry of Public Works (3 Adjacent buildings managed by on BMS system) in order to be upgraded to the newest software available.





Sector: Industrial Location: Abu Dhabi

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- Drainage and water supply system
- Compressed air network
- Storm water system
- Landscape and irrigation systems







Sector: Specialty Service Location: Deira Islands, Dubai

The Night Market

A traditional Arabian night market, the Deira Islands Night Souq, being built on Deira Islands, will be ready to receive shoppers and tourists by end 2018.

The souq's all 5,300 outlets spread along 1.9 kilometres of waterfront have already been leased.

The souq will also feature 96 quayside cafés and restaurants offering wide range of dining option.

The Night Souq, designed as a modern interpretation of the traditional Arabic souq, is set right next to Deira Mall on Deira Islands. The mall is billed as one of largest in the world with a 4.5 million square feet of gross leasable area.

Scope of Services

Our scope for this project includes following specialized services :

- Seismic analysis, calculations for all life safety MEP installations.
- Calculations of seismic forces and design of Seismic restraint support system.







Sector: Specialty Service Location: Abu Dhabi

United Square Towers

A prestigious mixed-use development gracing the heart of Abu Dhabi's Al Khalidiya district.

The tallest of the three towers is 95 meters high (G+18) and hosts luxurious furnished apartments.

The second tower is 81 meters high (G+16) and offers prime offices and commercial space. Finally, the third tower is 68 meters high (G+14) and presents stylish unfurnished apartments.

United Square aspires to become an integrated and key part of life in the Khalidiya district. It seeks to re- energize this strategically located area by creating an urban nucleus that people enjoy living in, working in and visiting for shopping.

Scope of Services

Our scope for this project includes following specialized services :

- Stress and thermal analysis study for the MEP piping systems.
- · Support Design for MEP piping system.
- Structural calculations for supporting system of MEP piping.
- Third party Acoustic Study verification for mechanical rooms / equipment
- · Seismic analysis and verification for MEP systems





Certificates



ADNEC

• LETTER OF APPRECIATION FROM ABU DHABI NATIONAL EXHIBITIONS COMPANY (ADNEC)

CERTIFICATE OF APPRECIATION

This certificate is presented to

Norm General Contracting LLC

In the recognition of Excellent Grade **"A"** Performance Evaluation in their provided services executed for the year 2018.

E-Certificate



LETTER OF APPRECIATION

Car Park A Ground Floor Graphic Workshop at ADNEC



Dear Mr. Ali.

We extremely appreciate our association with M/s. Norm General Contracting for the Project of Car Park A Ground Floor Graphic Workshop at ADNEC. We extend our gratitude towards M/s. Norm General Contracting for successfully completing our project. The professionalism and sincerity exhibited by your team is commendable and deserves appreciation.

Thanks to your leadership and dedication combined with your staff's teamwork and energy, you and your employees should take great pride in this accomplishment.

The crew was professional, they kept to the schedule, and it was a great experience. We are looking forward to working with you anytime we need some work done. We wish you all the success and keep up the good work.

Yours sincerely,

For SEREX INTERNATIONAL

CONSULTING ENGINEERS & ARCHITECTS



SEREX INTERNATIONAL CONSULTING ENGINEERS & ARCHITECTS Tel. : 02-6269200 - Fax : 02-6269400 - P.O. Box : 26902 - Abu Dhabi - United Arab Emirates تلفون : ٢٦٢٦٢٠٠ - ٢٠ - فاكس : ٢٦٦٩٤٠٠ -٢٠ - ص.ب : ٢٦٩٠٢ - أبوظبي - الإمارات العربية المتحدة E-mail : serex@eim.ae - Website : www.serex.ae



The Hive and Jimmy B at ADNEC

سیر کس آنتر نا شیونان مهندسون استشاریون SEREX 🖌 INTERNATIONAL CONSULTANTS ABU DHABI 🐋 Ref : 2019/J-534/HT/0015 : February 19, 2019 Date To M/s. Norm General Contracting P.O.Box 27253, Abu Dhabi, UAE Tel: +971 2 622 0781; Fax: +971 2 622 078 : Mr. Ali Alward Attention : Letter of Appreciation Subject Dear Mr. Ali. We extremely appreciate our association with M/s. Norm General Contracting for the Project of The Hive & Jimmy B at ADNEC. We extend our gratitude towards M/s. Norm General Contracting for successfully completing our project. The professionalism and sincerity exhibited by your team is commendable and deserves appreciation. Thanks to your leadership and dedication combined with your staff's teamwork and energy, you and your employees should take great pride in this accomplishment. The crew was professional, they kept to the schedule, and it was a great experience. We are looking forward to working with you anytime we need some work done. We wish you all the success and keep up the good work. Yours sincerely. For SEREX INTERNATIONAL **CONSULTING ENGINEERS & ARCHITECTS** 1 A A -15 REREX cnational

SEREX INTERNATIONAL CONSULTING ENGINEERS & ARCHITECTS Tel. : 02-6269200 - Fax : 02-6269400 - P.O. Box : 26902 - Abu Dhabi - United Arab Emirates تلفون : ٢٢٦٩٢٠٠ -٢٢ - فاكس : ٢٢٦٩٤٠٠ -٢٢ - ص.ب : ٢٦٩٠٢ - أبوظبي - الامارات العربية المتحدة E-mail : serex@eim.ae - Website : www.serex.ae



Mezz. Office No.1, Opal House, Al Ma'Mourah St., Al Nahyan E25, P.O. Box 27253, Abu Dhabi – United Arab Emirates Tel. No. :02-6220781 / Fax No. :02-6220782 | Web: www.norm.ae| E-mail: info@norm.ae

Firas EL-Aboodi 🔌 📶

Resident Engineer



LETTER OF APPRECIATION

Starbucks Utilities at ADNEC

 SEFFEX
 سیر کسی أنتر ذا شیو ذال

 NUMBER
 مهند سون أستشاريون

 Ref
 : 2019/J-534/HT/0016

 Date
 : July 4, 2019

 To
 M/s. Norm General Contracting

 P.O.Box 27253, Abu Dhabi, UAE
 Tel: +971 2 622 0781; Fax: +971 2 622 078

 Attention
 : Mr. Ali Alward

Subject : Letter of Appreciation

Dear Mr. Ali,

We extremely appreciate our association with M/s. Norm General Contracting for the Project of Starbucks Utilities at ADNEC. We extend our gratitude towards M/s. Norm General Contracting for successfully completing our project. The professionalism and sincerity exhibited by your team is commendable and deserves appreciation.

Thanks to your leadership and dedication combined with your staff's teamwork and energy, you and your employees should take great pride in this accomplishment.

The crew was professional, they kept to the schedule, and it was a great experience. We are looking forward to working with you anytime we need some work done. We wish you all the success and keep up the good work.

Yours sincerely, For SEREX INTERNATIONAL CONSULTING ENGINEERS & ARCHITECTS Thaharar martwale Project Manager SEREX INTERNATIONAL CONSULTING ENGINEERS & ARCHITECTS

Tal. : 02-6269200 - Fax : 02-6269400 - P.O. Box : 26902 - Abu Dhabi - United Arab Emirates تلفون : ۲۰۱۰ - الاسی : ۲۰۱۰ - ۲۰ - صرب : ۲۰۱۰ - آبوظیم الامارات العربیة المتحدة E-mail: serex@im.ae : Websit: www.serex.ae



Total E & P in Abu Dhabi

-	
ртс	DTAL
TOTAL	ABU AL BUKHOOSH
Date	:08/10/2019
То	: M/s. Norm General Contracting P. O. Box 27253, Abu Dhabi, UAE Tel: 02 6220781, Fax: 02 6220782
Attn.	: Mr. Ali Alward
Subject	: Letter of Appreciation
Dear Mr.	Ali,
for the p successfu and sincer During th satisfacto workman	mely appreciate our association with M/s . Norm General Contracting roject of Total E & P in Abu Dhabi. We extend our gratitude for lly completing our project and delivering on time. The professionalism rity exhibited by the team is commendable and deserves appreciation. e construction, M/s . Norm General Contracting team have shown a ry degree of proper planning, coordination, safety and quality of ship. The team of dedicated engineers and workers are highly
	nals, who made this project a great success.
We wish y	
We wish y Yours sinc	nals, who made this project a great success. You all the success and keep up the good work.
Yours since Ahmed Al Vice Presi	ATHEER
Yours since Ahmed Al Vice Presi Governme	RATHEER



ISO CERTIFICATES - ISO 9001-2015_QMS, ISO 14001-2015_EMS, ISO 45001-2018_OHSMS



Thank you for your attention!